

VIDEO BIOGRAPHY - FAQ

What steps are involved?

First, we meet you in person or by phone to discuss what you want in your Video Biography. We explain how a Video Biography is made and the associated costs.

There is no charge for this initial meeting or telephone consultation.

Next we set a date, time, and place for interviews and scanning photos. The interview(s) can be held anywhere.

How much does a video biography cost?

Cost is customized to the services requested, travel costs, etc. Please refer to the **Video Biography Package** and **à la Carte** services. You can also contact us to discuss your detail requirements at Sales@absTechnologies.net or call us toll-free at 1-877-888-8894.

Is there an additional fee for research?

No. Basic photo and factual research are included in the production of your story. Every life is a story and unique in how we interview and research your story. Any research that will "fill out" your story is included in our price.

What will you need from me?

We ask that you locate family photos, journals, family mementos, and complete a short "family history."

Let your family know you are creating a Video Biography. If you want us to interview certain people, please contact them first to explain your project.

Can you use our old family movies?

Yes! Old family films are often the star of a Video Biography.

Will you travel to videotape an interview or for research?

Yes, We can shoot anywhere at any time. Our equipment is portable and compact. We can record in your living room, outside garden, corporate office, or in our studio. Our crew has traveled extensively. Please email or call to discuss your requirements in advance.

Do you develop Flash Photomontages for TV or the Web?

Yes. We can take your treasured family photos, scan them digitally, and develop a memorable photomontage that will be cherished for a lifetime. Our experience has shown that families have found many advantages to this:

- a. fragile photos can be viewed without chance of being damaged
- b. individual photos held by different family members can now be seen by everyone without fear of damage or loss of memorable photos
- c. identical DVD Photomontages can be replicated quickly

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Can you just record an interview?

Yes. Our clients often want a simple documentary of a person talking - recalling memories - telling a unique story in a personal way. Transferred from VHS to DVD, an interview stands alone is also a memorable keepsake.

How long does it take to make a video biography?

Because of people's busy schedules, interviews often take time to arrange. Our clients usually need some weeks to find and review old family films and photos. A Video Biography usually takes 1 month to produce. However, if people are easily available for interviews, production time can often be shortened. If your deadline is tight, there may be an additional rush fee.

How do I know my privacy will be respected?

Our office staff follows a strict protocol of privacy at all times. You're DVD and/or Flash Video Photomontage is only shipped directly to you for distribution. We are also a member of the Better Business Bureau since October 10, 2003.

For additional questions not addressed in this FAQ, please contact us toll free at 1-877-888-8894, or email at sales@absTechnologies.net so that we can respond to your question.